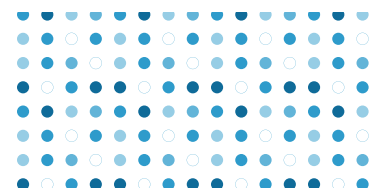


# Straight to the resolution judge

What if...

- You have already paid but you don't get what you ordered.
- You are charged twice.
- You have lent money and are not getting it back.
- You have carried out an assignment as a self-employed person but your client does not pay the bill.
- You are entitled to holiday pay as an employee but your employer does not pay it.

Conflicts over money are common. Often they can be resolved with a good conversation. Sometimes with some help. But sometimes that does not work. Then you can go to the resolution judge, even if the other party does not want to. The procedure is simple.



## What cases can you go to the resolution judge for?

- A conflict about money with a person or company up to €5,000.
- A conflict with your employer. For example, if you have a conflict about your wages or return after illness. There is no maximum amount for this.

**Please note:** you cannot go to the resolution judge for a conflict about notice or termination of the employment contract.

## Want to take matters to the resolution judge?

**This is how it works:**

- Go to [www.rechtspraak.nl/regelrechter](http://www.rechtspraak.nl/regelrechter) and fill in the form.
- You can submit your lawsuit online via MijnRechtspraak
- You may also send it by post or hand it in at the court.

**Please note** that you cannot email the form.

## Court

- The court considers whether the case can be heard by the resolution judge.
- If the resolution judge takes up your case, the court will also invite the other party.
- You go to court on the day you are invited to the resolution judge.

## Good to know

- Make sure you are present 15 minutes before the hearing starts.
- At the entrance, security guards will carry out an access control.
- Bring your passport, ID card or driving licence.
- An usher will then show you around the building.
- The usher will tell you when it is your turn at the resolution judge.



## Before the judge

- The resolution judge will listen to both your stories and find out what the law says about them.
- The judge will work with you and the other party to find a suitable solution.
- If this is successful, the resolution judge puts the agreements on paper.
- Both parties sign it. The case is then usually over.
- If you are unable to reach a solution together, the resolution judge will make a decision. Sometimes you will hear the decision immediately. Alternatively, the decision may be sent to your home a few weeks later.



## I do not understand the Dutch language. What can I do?

Dutch is spoken at the court. You must also fill in your application form in Dutch. If you are unable to do so, ask for help. Dutch is also spoken during the conversation with the judge (the hearing). If you wish, a family member, an acquaintance or someone else who can assist you can accompany you to translate for you. Can no one translate for you? Then you can ask the court to help you arrange an interpreter. You can indicate this on the form; you do not have to pay for the interpreter. For more information, visit [www.rechtspraak.nl/regelrechter](http://www.rechtspraak.nl/regelrechter).

## How long does it take?

The court tries to hear your court case at a hearing within 8 weeks.

Sometimes it can be very busy and it will take longer before your case can be heard. We ask for your understanding for this.



## How expensive is it?

If you want to file a lawsuit at the resolution judge, you have to pay money to do so.

How much you have to pay the resolution judge depends on the amount of money you are arguing about.

You should roughly count on:

Summons cases or petitions	Court fees non-natural persons <sup>1</sup>	Court fees natural persons <sup>2</sup>	Court fees indigent persons
Cases with a claim or an application of <ul style="list-style-type: none"><li>• an unspecified amount or</li><li>• a value not exceeding €500</li></ul>	€135	€90	€90
Cases with a claim or an application of a value of €500 - €1,500	€340	€226	€90
Cases with a claim or an application of a value of €1,500 - €2,500	€385	€257	€90
Cases with a claim or an application of a value of €2,500 - €5,000	€514	€257	€90

<sup>1</sup>For example, a general partnership (vof), limited partnership (cv) or a legal entity.

<sup>2</sup>For example, an individual or sole proprietorship.

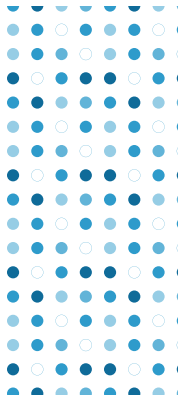
**Please note that actual amounts may vary.**

**[Check Court fees | Rechtspraak](#)**

## If you have a low income, you may pay less

You can request a statement of your income from the Legal Aid Board.

Enclose it with your form.



## What if the judge does not decide in your favour?

What happens if you lose the court case?

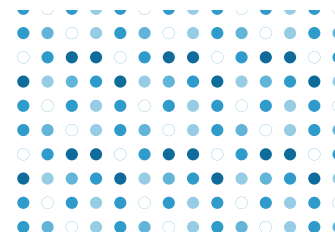
- The resolution judge may then determine that you must pay the other party's costs.
- The resolution judge may also determine that you only pay part of those costs.

### Can you take someone with you?

You may bring someone who can represent you in legal proceedings. For example, a lawyer, a lawyer from a legal expenses insurance company, a family member or an acquaintance. Fill in on the form that this person is authorised.

### Application form

You can find the application form at [www.rechtspraak.nl/regelrechter](http://www.rechtspraak.nl/regelrechter)



### District Court of the Hague

#### Visiting addresses

Prins Clauslaan 60, The Hague  
Witte Singel 1, Leiden  
Oosthaven 25, Gouda

#### Postal address

Postbus 20302, 2500 EH The Hague

### District Court of Rotterdam

#### Visiting addresses

Wilhelminaplein 100-125, Rotterdam  
Steegoversloot 36, Dordrecht

#### Postal address

Postbus 50955, 3007 BS Rotterdam  
Postbus 7003, 3300 GC Dordrecht

### District Court of Overijssel

#### Visiting addresses

Egbert Gorterstraat 5, Almelo  
Molenstraat 23, Enschede  
Schuurmanstraat 2, Zwolle

#### Postal address

Postbus 323, 7600 AH Almelo  
Postbus 3343, 7500 DH Enschede  
Postbus 10067, 8000 GB Zwolle

### District Court of Zeeland-West-Brabant

#### Visiting addresses

Stationslaan 10, Breda  
Kousteensedijk 2, Middelburg  
Piusplein 50, Tilburg  
Zuid-Oostsingel 41, Bergen op Zoom

#### Postal address

Postbus 90110, 4800 RA Breda